Partnerships
Key Theme definition Partnerships Formal Partner Organisations;
Informal working partnerships within community and with NHS services

Evidence is taken from the following data analysis tables:

Questionnaire Evidence
Good Practice Reported by Respondents
Commissioners & Steering Group members
Project and Line Managers
Health Trainer Tutors/others
Admin
HTs

Recommendations and Comments
Commissioners & Steering Group members
Project and Line Managers
Health Trainer Tutors/others

Purpose
Commissioners & Steering Group members
Project and Line Managers
Health Trainer Tutors/others
Admin

Case Study Data
Interview 2
Telephone Interview data
## Themes Analysis Partnership

### Questionnaire Evidence: Good Practice statements from Respondents

<table>
<thead>
<tr>
<th>Building Health knowledge and expertise in the community and developing relationships between the NHS and its partners and the community</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main asset of the service is that it is not just within the NHS, but that other organisations are signed up to providing the service also.</td>
</tr>
<tr>
<td>Excellent partnerships have been developed with the voluntary sector and community groups, as well as other statutory providers and health professional to facilitate the delivery of the service. An excellent working relationship has developed between the Health trainers and the health inequalities physical activity Co-ordinator facilitating cross referrals and partnership working.</td>
</tr>
<tr>
<td>Good inter-professional working</td>
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<tr>
<td>Good relations with other Community Organisations</td>
</tr>
<tr>
<td>Letting them know what the service is about, where they can find you and finding out about them so that you can use the information to refer clients. Communication with other health trainers/health trainer service to share information and support watch other</td>
</tr>
<tr>
<td>We have good communication with other organisations.</td>
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</tbody>
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### Questionnaire Evidence: Recommendations & Comments

- Health Trainer Service has been designed to be a community service, delivered in the community in partnership with other organisations.
- This has been through commissioning and further partnership ‘outreach’. This means that community organisations are even more than ever ‘buying into ‘health’ and providing a healthy environment which contributes enormously to the reduction in health inequalities and complements the one to one work that HTs do with individuals.
- Look for opportunities to work with organisations that can help target specific groups e.g. probation / football club
- Find individuals within these organisations that can champion HTs
- Look for opportunities to get added value e.g. volunteer HTs / workplace HTs that can be supported by employed HTs
- Working with community Pharmacy Lead re: Partnering with C.P to train HT’s with their units
- It would be a shame if genuine partnership involvement were to cease

### Questionnaire Evidence: Purpose

- The service specification was specifically developed to deliver this overarching objective. The service spec included developing a community service that is delivered in the community through partnership working with other organisations.
- Early stages of the service development including commissioning of service / recruitment of HTs and partnership arrangements are complete and training underway.
- Partnership organisations where HTs will be based include:
  - (named) Community Centre, Citizens Advice Bureau, (Named) Disability Forum, Central Point (Foyer), (Named) Minority Support Group, (named) Healthy Living Centre, Children’s Centres, the Probation Office / Football Club.
Yes. The service has developed in a way that it works across organisations and boundaries.

We have a 3 year contract with our service provider from Nov 2007. Forward plans include increase number of HTs to 10 WTE - approx 20 based across organisations above.

The NHS PCT is very committed to this service and will be the support in training and embedding HTS into the community through the LAA and the LSP.

Have a core team of employed, qualified HTs and develop partnership working opportunities.

Posts in CJS (Criminal Justice system— salaried posts in probation to be recruited next month. Discussion of posts in prison and YOI (Young Offender Institutions) to take place.

**Case Study Evidence: Interview 2**

twenty-eight organisations in the partnership
main partners are (named) PCT, (named) City Council, although they are just debating what their role will be in the future, (named) County Council who haven’t been that prominent

and then there’s lots of other organisations with a health interest such as Age Concern, Mind, British Heart Foundation, who have just ducked out.

Then we have community centres and community projects, it’s a wide range.

Well I work for the partnership but the PCT have contributed my salary and they officially employ me because the partnership is not a legal entity to hold its own bonds and so on.

They were employed by the PCT and they were within the partnership. Now they are back within the PCT as its been taken back with the PCT.

Although I am not that clear because I think that (name) wants them to be part of the partnership in some ways so I think we are still working that one out really. Possibly she does still want them to report to partnership meetings and we need to just finalise how that is going to work.

there has just been a recruitment for a part-time post in (named) a recovery based mental health organisation.

There are also going to be some more posts in the estates possibly some of them based in doctors surgeries

I think they also have in the pipeline some HT’s in the probation service. One is going to be based at (named) which is a drugs project and one is going to be based in normal probation and there is also going to be HT’s in the prisons who will obviously not be paid.

and the stakeholder group more of an advisory type meeting, just to tell people what the HT’s were doing and to pick up ideas of how they might be deployed in the local area.

It was partners. A couple of people from the PCT and the council and representatives from the different community venues where the HT’s were hoping to be hosted and some of them came off and some of them didn’t.

I think its been good having it based in (name) and its going to be interesting to see how it translates to it being part of an (name) PCT service again. …

they took it back into the PCT so we will see what the relationship will be between the (name) and the HT’s in the future.
I think we will still work quite closely together and obviously I know all the HT’s in the city quite well now and hopefully I will get to know the new ones as well and we can still work together on things.

I think (named) are really keen and I think that they will throw everything into that post

### Telephone Interview Evidence

Networks with (named), (named) Prison and many other agencies i.e. For emergency accommodation, mental health, alcohol and substance abuse e.g. Cranston and Spotlight and hospitals for mental health assessment as well as gyms halls etc for exercise classes.

HTs are always employed by PCT, no matter where they are located. Changes in partnership structures have not affected HTs in day-to-day roles.

Partnership support has been based at HT setting eg children’s centre, where there would be a room, computer, support but not line management.

HTs are linked into partner activities, and are involved in the centre.

We do work in partnership for (HTs), with local organisations, as it is difficult for this voluntary organisation to attract HT clients directly – our clients come to us for a different purpose. We work with Age Concern, Single Homeless groups, children’s centres and Sure Start.

We have had NHS links with our PCT PH team, but there has been a difficult patch for them, and we are hoping to start up regular meetings again soon.

We have a steering group with local council, sporting links and physical activities team, and the PCT involved.

We have help with some training from the PCT,

We are keen to work with GPs and Health Visitors, especially with the big local project on weight and exercise, we can help there.