The Issue
Access to information is key to patient care, as Sullivan and Wyatt indicate, but the resources remain difficult to navigate. Answers to multiple questions about patient care are needed quickly during each consultation. There is also a need for information that is more locally relevant, such as local referral routes, policies and preferred treatments. Furthermore, many of the answers to these questions have already passed through the working environment of a medical team. They arrive as letters, circulars, e-mails or urgent cascade warnings. Usually other doctors have also asked the same question or already answered it.

We can keep information in a folder or we can spend hours searching the Internet.

LLAMA Key Features
- Locally relevant information
- Key words Search
- User Focused
- Editable by all
- Hyper Linked Short Statements

Current Position
The LLAMA intranet is being assessed by semi structured interview with current users, a wider group of new users within primary care and database experts in the field. An improved version is being developed as a result.

The Next Stage
The aim is to produce a generic LLAMA fact management system, which consists of a skeleton of links and keywords that can be populated with local data relating to other primary care trusts in the UK. The same process can be used to provide local, user friendly, databases relating to other areas such as GP appraiser information or doctors working overseas.

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