Keynote Speakers

Dr Sarah Noble, Emergency Medicine Consultant, Hampshire Hospitals NHS FT, @DrSarahNoble

Sarah has been a Consultant in Emergency Medicine at Hampshire Hospitals Foundation Trust for the last year, following her training in Wessex, during which she undertook a quality improvement fellowship. She is also Clinical Governance and Quality Improvement Lead for the Emergency Department and Programme Director for the regional Health Education England (Wessex) Patient Safety First Programme. Notable achievements this year include completing a structurally unsound treehouse for her boys to risk life and limb in, and winning second prize for the wonkiest carrot at the village show.

Sarah’s session is at 9.00: QI on the frontline

Objectives: An opportunity to hear about what I need in my ‘toolkit’ to support improvement, how I have developed this over the past few years and what impact this has had on patient care.

Alison Phillips, @miss_AVPh Projection

There is the ‘before’ and the ‘after’. The ‘old me’ and the ‘new normal’. In this context my biographical career history is not relevant in defining me. I’m a lucky one. Someone who somehow survived. Someone who wanted to know the ‘what and whys’ of events that resulted in me fighting for my life. With survival, with knowing, comes a sense of guilt and responsibility. I’m speaking for those who are unable to do so.

Alison’s session is at 09.20: Reducing avoidable harm in patients with physical deterioration

Objectives: For the audience to understand the importance of their role in avoiding harm; to feel empowered and motivated to ensure appropriate, and timely, identification and management of the deteriorating patient; and to identify how, in their role, they can prevent what happened to me, happening to others.

Mandy Odell, Nurse Consultant (Critical Care), Royal Berkshire NHS FT, @mandy_odell

Mandy has worked in critical care for over 38 years; including both intensive care and critical care outreach. She has been a nurse consultant since 2001. Her main focus is the improvement of the care of critically ill patients on the general wards through expert role modelling, education, and support; as well as the facilitation and development of Critical Care Outreach, Advanced Nurse Practice and Hospital at Night.

Following on from her PhD, her team has set up the first system in the UK that allows patients and their families to directly call the Critical Care Outreach team and they won a national award for this ‘Call 4 Concern© (C4C) service in 2011.

Mandy’s session is at 09.40: Everyone has the right to save their own life

Objectives: The concept of patient deterioration will be explored through patient and family narratives. The negative impact that undetected or unacknowledged deterioration can have will be discussed, and Call 4 Concern© as a possible solution will be presented.

Dr David Griffiths, Clinical Lead ‘Time for Care’ General Practice Development Programme, NHS England & NHS Improvement, @griffithsdavid

David is a portfolio GP working in a practice in Oxford and is a specialist in improving the quality and safety of healthcare systems. As Clinical Lead for the Time to Care Programme, he is now working with Primary Care Networks through bespoke improvement support programmes.

David was previously a Programme Director for the Oxford GP Training Scheme and worked as an advisor to NHS London’s primary care transformation team. He is passionate about training and empowering staff and patients to improve their own services. David is also Medical Director at Consultant Connect, a company helping GPs receive rapid advice and guidance from hospital consultants to improve the quality and timeliness of patient care.

David’s session is at 10.00: Is bigger better? Will primary care networks make General Practice stronger and safer?

Objectives: To explore the implications of new models for staff and patients in primary care and weigh up some of the benefits and risks of digital solutions for General Practice.
Keynote Speakers

Bill Gillespie, Chief Executive, Wessex Academic Health Science Network

Bill has over 20 years' experience of working at Board level in the NHS in strategic health authorities, health authorities, primary care trusts and in the regional management team of NHS England South. He has also held senior roles in the Department of Health and for two years worked for the Primary Health Care Corporation of Qatar leading the development of a national primary care strategy. He joined the Wessex AHSN in 2016 and is the national AHSN network lead for the AHSNs’ work on Medicines Optimisation.

Amy Manning, Founder, S12 Solutions

Amy began her career in 2009 as a statutory mental health services Social Worker and qualified as an Approved Mental Health Professional (AMHP) in 2011. Amy is also a Best Interest Assessor. Amy’s experience as an AMHP and frustration with the paper-based method of setting up Mental Health Act assessments led her to explore technology’s potential to improve the assessment set up process for professionals and patients. Amy founded S12 Solutions in 2017 and in 2019, Amy was awarded NHS Innovation Accelerator Fellowship.

Martin Withers, Group Commercial Director, Droplet @Droplet_UK

Martin is Group Commercial Director for Spearmark Health Ltd, the company behind Droplet. He has worked in a variety of sectors throughout his career, including drinks companies Whitbread and Bass Brewers, and toys for Hasbro. He has a wide range of international experience in markets across Europe, North America and Australia, and has previously been part of a peer to peer programme with Vistage, a business mentoring company.

Pauline Brown, Regional Chief Nurse, Health Education England South

Pauline trained as a nurse in Leeds, has a Masters in Nursing, and is a qualified teacher. Her career spanning over 40 years in the NHS has included very senior roles in clinical practice, governance, management and education in London teaching hospitals. She is an advocate of multiprofessional education and training that supports the development of new roles and workforce transformation. Her interests include shared governance, patient safety, and nursing leadership. Pauline is also the Senior Responsible Officer for Patient Safety for HEE.

Dr Aidan Fowler, National Director for Patient Safety, NHS England & NHS Improvement, @ptsafetyNHS

Aidan is the National Director for Patient Safety in England. He was previously the Director of NHS Quality Improvement and Patient Safety and Director of the 1000 Lives Improvement Service for NHS Wales. He had responsibility for Patient Safety and Quality Improvement across the Welsh NHS.

A colorectal surgeon by background, Aidan undertook the NHS Leadership Academy Fast Track Executive Training Programme and has also trained as an Improvement Adviser with the Institute for Healthcare Improvement in Boston and was Improvement Adviser to the South West Safer Patient Programme. He has also taught improvement safety in the UK and internationally.