Wessex Safety, Quality & Improvement Conference 2019

Innovating for Safety

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#CSIPwessex19
@wessexahsn @NHSHEE_SEast @tracypsc
Innovating for Safety

Wessex Safety, Quality and Improvement Conference

8 October 2019

Bill Gillespie
CEO, Wessex AHSN
Innovation and Adoption in Healthcare

“What people think is possible is one of the biggest inhibitors of what they do”

BBC Radio 4 – The Life Scientific

“Where companies get it wrong is that they either micromanage innovation to the point where “at best you get incremental improvements. Or they go about ‘innovation as art’, giving all these guys all this money and just seeing what comes out of it.”

Interview: Engineering & Technology May 2018
Where companies get it wrong is that they either micromanage innovation to the point where "at best you get incremental improvements. Or they go about 'innovation as art', giving all these guys all this money and just seeing what comes out of it."

Would you... your organisation... your system recognise and exploit a transformative innovation?
Making Mental Health Act (MHA) assessment set-up and claim form processes quicker, simpler and more secure.
The situation

- AMHP and founder of S12 Solutions
- Frustrated by the assessment set-up process
- Certain technology could help
The innovation

- Research with AMHPs, s.12 doctors, administrators, NHS and local authority commissioners, approval panels and the Department of Health and Social Care
- Minimum Viable Product – platform that connects AMHPs and doctors
- 2 x 6 month pilots, free of charge
Pilot outcomes

- 235 users
- Evidence of -
  - More doctors joining the networks across both sites (29 and 22)
  - Assessments happening sooner than expected
  - Easier to organise best-fit assessments
  - More assessments taking place during the day and fewer out of hours
  - Fewer assessments passed back to the daytime team
- Both sites commissioned the platform
2019

- In-house development team
- Account and product support teams
- Next iteration
  - Smarter search and assessment set-up
  - Improved claim form creation and submission
  - Data and reporting about the process
2019/2020

- 16 Mental Health Trusts
- 53 Clinical Commissioning Groups
- 36 Local Authorities
Recognition

- Innovation and Technology Payment (ITP) Evidence Generation Fund
- NHS Innovation Accelerator (NIA)
  - Initiatives which support high-impact, evidence-based, affordable innovations
- Part of G Gloud 11
- ISO 27001 accreditation
- ISO 9001 accreditation
- Investors in People accreditation
S12 Solutions

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