Team matters

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How are you today?

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What we Learnt

• important to involve full team from start
• use improvement model to deliver change
• provide training for staff in the methodology
• create a common purpose (Aim statement)
• ensure QI group were nominated by the full team
• provide the group a mandate to make changes
• weekly meetings diarised from day1
What Happened

- improved cooperation
- increased willingness to share
- provided opportunities for open discussions on the impact of never events on patients and staff
- provided opportunities to share learning with other departments and outside the Trust
How are you today?