Assuring Safer Care: Embracing Human Factors for Improvement

3 and 17 October 2019

Southern House, Otterbourne

CPD: 11 hours
Event fee: £25

This two day course covers the reasons why information exchange, shared mental models, collaborative decision making and new models of distributive leadership are key to facilitating appropriate prioritisation and delegation of patient care.

It would be particularly useful for those who are currently or planning to engage in service development or quality improvement work.

**Aim of the 2 days:**
To learn how human factors awareness can enhance performance at individual and team level

**Target Audience:**
Anyone who is currently, or planning to, engage in service development/quality improvement work.
In addition, the following staff groups may find the course beneficial:

- Wessex doctors in training (ST4+)
- Wessex Staff and Associate Specialist doctors
- Any Wessex clinical/non-clinical staff at AfC band 6 or above

**NOTE - Both days must be attended to complete the course and receive the full CPD**
Part CPD cannot be awarded

Professional Development Unit

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