Assuring Safer Care: Embracing Human Factors for Improvement

14 June and 12 July 2019
CPD: 11 hours
Southern House, Otterbourne
Event fee: £25

This two day course covers the reasons why information exchange, shared mental models, collaborative decision making and new models of distributive leadership are key to facilitating appropriate prioritisation and delegation of patient care.

It would be particularly useful for those who are currently or planning to engage in service development or quality improvement work.

Aim of the 2 days:
To learn how human factors awareness can enhance performance at individual and team level

Target Audience:
Anyone who is currently, or planning to, engage in service development/quality improvement work. In addition, the following staff groups may find the course beneficial:

- Wessex doctors in training (ST4+)
- Wessex Staff and Associate Specialist doctors
- Any Wessex clinical/non-clinical staff at AfC band 6 or above

NOTE - Both days must be attended to complete the course and receive the full CPD
Part CPD cannot be awarded

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