End of Life, Bereavement & Donor Care...

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WHY ARE WE HERE?
Why a Swan- happy death

**Sign** – is the patient believed to be entering the dying phase of life – start the individual care plan

**Words** – sensitivity communicate with the patient those important to the patient and those coming alongside them

**Actions** – step outside the box and facilitate what is important to the patient and those coming alongside them

**Needs** – are the needs of the patient being met, documented and reviewed regularly
The Core People..... IT ALL MATTERS!
Creating Memories
Forever
What Works Well?
• The SWAN model can be effective in a major incident with multiple / mass fatalities
• Together we can changed practice across the system and changed policy for the future
• What makes it different?
http://youtu.be/so6FgWp4QCE