Wessex Safety and Improvement Conference 2017
#CSIPWessex17

Keynote Speakers

Martin Bromiley, OBE - In 2005 Martin lost his late wife died during a routine hospital procedure. A subsequent independent review and inquest established her death was the direct result of human factors and failings in non-technical skills, created by systemic failings in the healthcare system.

A Captain for a major UK airline and with a background specialising in human factors Martin founded the Clinical Human Factors Group, a not for profit charitable trust that advises and promotes best practice of human factors (www.chfg.org). CHFG has promoted human factors at the highest levels in healthcare, making a significant contribution to current thinking. This can be seen through such initiatives as the establishment of the DoH Human Factors Reference Group, the National Quality Board Human Factors Concordat and latterly the formation of the Healthcare Safety Investigation Branch. Martin has continued working with politicians and policy makers in an advisory capacity. More significantly though, the terms human factors and system safety are becoming much more commonly understood in healthcare.

Martin’s work has been recognised through awards from the Royal College of Anaesthetists, the Difficult Airway Society, and the patient support group ‘Action Against Medical Accidents’. In the 2016 New Year Honours list Martin was awarded an OBE for his work to further patient safety.

Professor Ged Byrne - A surgical oncologist by profession Ged continues to practice on a part time basis. Having graduated in Manchester in 1989, he trained in Manchester, Scotland, India and the West Midlands returning to Manchester as a clinical lecturer in 1997.

Ged took up the role as Director of Education and Quality for Health Education North West in December 2013 and has since been appointed as Director of Education and Quality for HEE (North). He has a long-standing interest in global healthcare capacity building and education, leading the development of the GuluMan healthcare link and is the founder director of the Uganda-UK Healthcare Alliance. Ged passionately believes that education must be globalised for all NHS staff if they are to offer a fit for purpose role in the future of healthcare in the UK.

Recently Ged led the HEE patient safety team through the production of the HEE Commissioned “Education and Training Interventions to Improve Patient Safety” and continues as the Chair of HEE’s Patient Safety Programme Board

Dr Julia Harris - Julia was appointed as a Consultant in Emergency Medicine in 1999, and has been working at Southampton General Hospital since 2003. Julia’s interests are major trauma, patient safety and education in Emergency Medicine. She has been a lead educator for in Emergency Medicine locally and nationally since 1999 and currently leads the Patients Safety First training for junior doctors in Wessex.

Patricia Miller - Patricia has worked for the NHS for 28 years and holds a Master’s degree in Health Care Management from Manchester Business School. She is a graduate of the East of England Aspiring Directors Programme, the Breaking Through Leadership Programme, and more recently the Athena Leadership Programme for Executive Women. Patricia was appointed as Chief Executive at Dorset County Hospital NHS Foundation Trust in September 2014.

Patricia is passionate about improving the lives of patients and staff in ways that matter to them. She has led a range of innovative and successful initiatives to improve patient safety and quality and has a proven track record in turning around hospital departments in financial difficulty, without impacting on service provision. Patricia was named as one of 25 Rising Stars of the NHS in 2013 and is one of only two BME CEOs in the NHS provider sector.

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**Sir Stephen Moss** - A nurse by background Stephen has spent his entire career in the NHS. He has a diversity of experience in clinical nursing and general management roles, and has over thirty years’ experience at Board level, including Chief Nurse, Chief Executive, Non-Executive Director and Chairman. In 1999 Stephen was appointed by the Secretary of State as a Commissioner on the initial NHS Quality regulator, the Commission for Health Improvement (CHI), and was Vice Chair of the team which developed the first reviews of clinical governance to be undertaken in England and Wales.

In 2009 Stephen was appointed as Chairman at Mid Staffordshire NHS Foundation Trust following the highly critical report from the Healthcare Commission, where he remained till 2014. Stephen has been a champion of Human Factors and chaired the Department of Health Human Factors Reference Group which recommended ways to embed Human Factors Science into healthcare practice, education and regulation.

Stephen is currently a Non-Executive Director at Derby Teaching Hospitals NHS Foundation Trust, and Non-Executive Director at Health Education England. He received a Knighthood in 2006 for services to the NHS and Healthcare, and holds Honorary Doctorates from the University of Nottingham, and the University of Derby.

**Dr Kate Pryde** - Kate is a General Paediatric Consultant at Southampton Children’s Hospital and the Health Education England (Wessex) lead for Quality Improvement in Child Health. Kate is a founding member of the Health Foundation’s Q initiative.

Throughout her career she has been actively involved in improving services. She is passionate about ensuring all staff have the knowledge and skills to create sustainable change to ensure the delivery of safe, high quality care with patients and their families at the heart of this. She has been involved in a variety of initiatives which are helping to facilitate this including delivery of training programmes to NHS staff, mentoring of patient safety and improvement projects and in collaboration with others influencing stakeholders to ensure a culture of continued improvement is embedded into the NHS at every level.
**PSC Patient Safety Support Fund**

**Becky Bonfield** - Acute Kidney Injury Clinical Nurse Specialist, University Hospital Southampton NHS Foundation Trust.

Becky is an Advanced Nurse Practitioner and has been the AKI nurse at Southampton since September 2015, prior to this she worked for several years within the Critical Care Outreach Team. Before this she was a ward sister in acute medicine. Becky has a passion about a correctly completed fluid balance chart, so much so that she wrote her masters dissertation about the perceived factors that influence accurate fluid balance chart completion.

**Simon Freathy** - VTE Specialist Practitioner, HEE Wessex QI Fellow, NIHR CLAHRC Wessex Research Intern, Portsmouth Hospitals NHS Trust

Simon has worked in patient safety roles now for a number of years, most recently Infection Prevention and currently VTE prevention. He has recently undertaken the Health Education England (Wessex) QI Fellowship and has just started a NIHR CLAHRC Wessex Research Internship where he will be focusing on the role of nurses in the escalation of care.

**Matthew Richardson** - Acting Deputy Director of Quality, Head of Primary Care Quality and Infection Prevention, NHS West Hampshire Clinical Commissioning Group

Matthew is a paediatric intensive care nurse by training and a specialist in infection prevention. Matthew has worked within the CCG for the last three years delivering projects including the use of National Early Warning Scores in primary care and care/nursing homes, the development of the Commissioning infection prevention forum for Wessex, and system learning from significant events and patient safety collaboratives.

**Arlene Wellman** - Associate Director of Nursing at Hampshire Hospitals NHS Foundation Trust.

Arlene is a registered Nurse with 20 years’ experience and holds a first degree in Health and Social Care for Older People and a Master’s degree in Clinical Healthcare Practice. Previous roles include Matron at the Oxford University Hospitals NHS Trust and Clinical Services Lead/Manager (Elderly care) at HHFT.

In her current role, Arlene is responsible for implementing programs to improve clinical care and reviewing trust wide standards of nursing care. She is on the NHSi ’Stop the Pressure’ National Steering Group and recently is a Florence Nightingale Fellow.

**Award presenters**

**Prof. Ged Byrne**  
Health Education England

**Bill Gillespie**  
Chief Executive  
Wessex Academic Health Science Network

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Professor Jane Reid – Clinical Lead for the Wessex Patient Safety Collaborative (PSC)

Jane has enjoyed a career of Nursing posts in acute care, and Higher Education. Roles within recent years have included President of the Association for Perioperative Practice (AfPP), Nurse Advisor WHO 2nd Global Challenge Safe Surgery Saves Lives (Geneva), Associate Dean (Nursing and Allied Health Professions) Bournemouth University and Nurse Advisor to the National Patient Safety Agency (NPSA), and Co-Chair Learning to be Safer Expert Group - Health Education England (HEE). Jane has also played a key leadership role in the national patient safety campaigns Patient Safety First and Sign up to Safety.

Jane is currently Clinical Lead Wessex AHSN Patient Safety Collaborative and a NED with Salisbury Hospital NHS Foundation Trust. Jane also operates as an independent advisor in support of NHSI, in the field of Never Event investigation/safety improvement.

In 2015 Jane was recognised by the HSJ in association with Barclays and the NHS Leadership Academy, as one of the most inspirational women leaders, in healthcare.

Dr Fleur Kitsell – Health Dean, Health Education England (Wessex)

Fleur is the Health Dean for Health Education England (Wessex). Her role includes a remit for research, innovation and improvement and she also is the Head of the HEE Wessex School of Quality Improvement. The School’s ambition is to support individuals, teams and organisations to have the skills to implement improvement projects in the workplace. Each year the School offers a number of Quality Improvement Fellowships for individuals and teams, and we now have a healthy number of alumni in the system who are able to offer support and help to others.

She is a Physiotherapist and worked in the HEI sector for many years.

Conference Leads

Siobhan O’Donnell – Patient Safety and Quality Improvement Lead, Health Education England (Wessex)

Siobhan works to champion further develop and support the delivery of quality improvement education and initiatives as part of the Wessex School of Quality Improvement. She worked with the Wessex Patient Safety Collaborative to co-project manage the establishment of the Community of Safety and Improvement Practice in 2015 and oversees the delivery of an annual Wessex Safety and Improvement Conference.

Siobhan’s academic background includes a degree in law and Master’s degree in Criminal Justice.

Tracy Broom RGN MSc – Associate Director PSC, Wessex AHSN

Tracy has over 30 years’ experience in the NHS working within both the acute and primary care sectors; this includes positions as Emergency Department Senior Nurse and PCT Assistant Director. In 2008 she moved to the independent sector to manage a national portfolio of offender health and walk in centre contracts, leaving as Director of Business Development. Most recently she has worked with NHSE Wessex and Wessex Academic Health Science Network (AHSN) where she is currently Associate Director for the Wessex Patient Safety Collaborative. Her present role focuses on supporting staff and improvement teams across Wessex to reduce avoidable harm using Quality Improvement: Connecting and sharing across Wessex to improve patient safety.

Sarah Warner, PA/Administrator, Health Education England, (Wessex)

Sarah has worked at Health Education England (Wessex) for the past 18 months supporting the Research, Innovation and Improvement Team. Prior to this Sarah worked for the Hampshire Probation Trust for 18 years where she obtained numerous secretarial qualifications including her Executive Secretary’s Diploma.

Many thanks also to our wider delivery team from Health Education England (Wessex) and the Wessex Patient Safety Collaborative: Lucy Wyatt, Gemma Holmes, Sue Hill, Debbie Hilder, Deb Watts, Tim Honey, Faye Smith, Clare Mander, and Rob Payne.

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