Systems Leadership Masterclass Series 2020
Compassionate Leadership Under Pressure
For systems leaders and mid-managers
About Systems Leadership Masterclass Series 2020

As we move towards Integrated Care Systems, working collaboratively across systems becomes more and more important. Patients and service users expect NHS teams to work in a more joined-up way and NHS staff want to have more flexible careers. Creating a better leadership culture is critical to this change and the NHS People Plan provides a clear framework for collective action over the next five years. One of the areas is to improve the leadership culture, with an emphasis on compassionate, inclusive and collaborative leadership behaviours.

Taking up a leadership role in a complex system can be challenging and requires courage and persistence (changing cultures takes time). It also requires the ability to reflect and learn, the ability to unlearn and the capacity to foster generative conversations which shift cultures from reactive problem-solving to co-creating the future. None of this happens automatically and a great deal of energy and effort is required to support systems leadership.

These masterclasses aim to support leaders in developing their systems leadership thinking, skills and competencies to help them work more collaboratively across their systems of the NHS, local government and the wider care sector.

About this masterclass

Compassion in the workplace matters. Most people want to be compassionate to others. As highlighted in Developing People, Improving Care, studies consistently highlight the links between compassionate leadership and better outcomes.

When the pressure is on, we need compassion in our teams more than ever. And yet under stress, compassion can quickly evaporate. Despite all our best intentions, creating compassionate cultures is not easy.

Do you sometimes wonder:

- Why is leading with compassion sometimes so difficult in practice?
- What can I do to lead with compassion, even when I’m under pressure?
- How can I model and nurture more compassion among my teams and colleagues at work?

This workshop offers a safe learning space to:

- understand why and how compassion sometimes wanes in teams and working relationships
- learn practical approaches to address this and to incorporate those approaches into your leadership practice
- develop compassionate leadership mindset and behaviours, even when the pressure is on
• gain smartphone-enabled ongoing development support after the workshop, to help embed and sustain your compassionate leadership practice.

In this workshop, participants are introduced to practical ways of understanding and applying this learning to enhance their own compassionate, collective leadership in their own local context.

**Who this masterclass is for**

This masterclass is open to systems leaders and mid-level managers from across the South East in line with our future regional footprint.

**Available dates, locations and booking links:**

- 11 Feb 2020, 9:30 – 16:00 Gatwick/Crawley – book here
- 04 Mar 2020, Basingstoke, 9:30 – 16:00 – book here

Places are limited and offered on a ‘first come, first served' basis. We reserve the right to close registrations when all places are filled (a waiting list of 10 places will be held).

Please book early to avoid disappointment. Once your place is confirmed please make sure the masterclass is booked in your diary.

**Keep in touch:**

E: localevents.tvwla@leadershipacademy.nhs.uk
W: www.tvwleadershipacademy.nhs.uk | www.kssleadership.nhs.uk
Twitter: @TVWLA | @KSSLG

**About Dr Jeanne Hardacre**

The workshop will be facilitated by Dr Jeanne Hardacre from Impact4Health. Jeanne has deep and extensive experience of working with groups of leaders, practitioners and teams in and across systems of care, including around 2000 people who have participated in her Systems Leadership Lab® approach to developing leadership awareness, mindsets and behaviours. Supporting varied and numerous organisations, Jeanne has developed innovative approaches to helping teams and groups put their compassionate leadership into action.