Involving Patients & Communities in QI: Our story so far

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Our Approach

- Trust QI training programme, promotes patient being part of the QI journey
- Think beyond
- Research & Improvement conference, working together Side by Side
  - ‘Patients Included’ accreditation, which recognises our including patients in our events.
Working together

- Patients/ families part of improvement teams
  - Parent developing autism pathway
  - Coproduction group to measure impact of Vocational Rehab Service
- Service Users leading projects
  - Mary’s plates
- Larger scale consultation – patient votes
  - Sexual Health appointment system
Challenges and barriers

• Both patients and staff:
  o Resources
  o Time
  o Skills
  o Confidence
  o Strategy
Next steps

- Q exchange funding – supporting patients and community be involved in QI
- Development of strategy
- Interactive Toolkit for engagement
- Side by Side –prompting & supporting