Coaching Conversations
1-day Masterclass
Asking the right questions at the right time and in the right way
This masterclass is for those who wish to develop the skills of holding coaching conversations with colleagues and enhance their leadership style.

A coaching leadership style helps create a more positive workplace environment, empowering staff to take greater ownership and responsibility for their work. Through coaching, you will help people become more self-aware, increasing their openness to personal learning and growth. In addition, you will reinforce strengths and explore challenges of work-related issues.

Coaching conversations are an important way to support continuous improvement, by increasing creativity and learning which, in turn, enhances patient experience and care.

The masterclass explores the skills required to enable coaching conversations and provides the opportunity to practice and receive feedback from peers in a safe space.

**Learning Objectives**

By the end of this innovative masterclass participants will:

- Understand the benefits of using coaching skills in all different types of conversations.
- Have a set of ‘tools’ that can be used to introduce a coaching approach in conversations with colleagues.
- Receive feedback on their own approach, from peers on the programme.

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Keep in touch:

E: localevents.tvwla@leadershipacademy.nhs.uk
W: www.tvwleadershipacademy.nhs.uk
Twitter: @TVWLA